

Fact Sheet - Introduction of Austroads Temporary Traffic Management Digital Card

From the 2 June 2026 learners who successfully completed a TTM National training program in Victoria, South Australia and Tasmania will receive a Digital TTM Card. Your digital card will include your photograph, ID number, any programs you have successfully completed, the jurisdiction (State/Territory) and expiry date. Northern Territory will transition to digital cards circa September 2026.

Frequently Asked Questions

1. How do I download my Digital Card?

You need to download it to your phone's digital wallet (Apple Wallet or Google Wallet) so that you have it readily available on your phone. This can then be viewed by others, for example compliance checks when you are working on site.

You will receive an email from IT Registry (itregistry@austrroads.gov.au) titled "**Your TTM Digital Card**". In the email, click on "Click here to view your TTM Card". This will open a webpage where you can add the card to your digital wallet. For step-by-step instructions with screenshots on how to add this to your digital wallet, please refer to the "*How to add and view your Austroads TTM Digital Card*" guide.

2. Why do I need to download the TTM Digital Card?

The TTM Digital Card is your evidence of successfully completing a TTM National Training program. It replaces the need to carry a physical card.

3. When will I receive my digital card?

You will receive your digital card after your Approved Training Provider (ATP) has submitted your certification/s to Austroads. Once submitted by your ATP, it can take up to 2–3 business days for your digital card to be issued.

If you require your digital card urgently, please contact itregistry@austrroads.gov.au.

4. I have received multiple emails with a link to download my TTM Digital Card. Which link do I need to use?

Each time your Digital Card is updated (e.g. new qualifications added, details corrected, or photo uploaded), a new email with a fresh download link is sent to you. The latest link will contain the most up-to-date version of your card. You can safely disregard any older emails.

It is important to always use the link in the **most recent** email you have received.

Note: If you received an email but were not expecting one, it may have been sent in error. If you are unsure, please contact us at itregistry@austrroads.gov.au to confirm.

5. I have an old phone so I cannot download a Digital Card, or I do not use the digital wallet on my phone. What can I do?

If your phone does not support Apple Wallet or Google Wallet, or you choose not to use a digital wallet, a PDF copy of your Digital Card is also included as an attachment in the email you receive. You can save this PDF to your phone for easy access or print it out and keep a physical copy with you for compliance checks when working on site.

6. How does the QR code on my digital card work?

The QR code on the PDF copy of your digital card links to the Austroads Training Registry Practitioner page. When scanned, it will open your profile where your qualifications can be viewed and verified in real time. This allows employers or other parties to easily confirm the validity of your training directly through the registry.

7. What should I do if my photo on the digital card is incorrect?

Your photo is uploaded by your Approved Training Provider (ATP). If the photo on your digital card is incorrect, please contact your ATP directly, and they will be able to update this for you. Once your Approved Training Provider has updated your photo, you will receive an email with a new link to your digital card.

8. The details on my Digital Card are not correct. How can I fix this?

If any of the details on your Digital Card are incorrect, please contact us at **itregistry@austrroads.gov.au** with the details that need correcting. Once the information is updated on the Austroads Training Registry, a new Digital Card will be issued, and you will receive a new download link via email.

9. I have received my Digital Card and there is no photo. Do I need to do anything?

No action is required from you. Your photo is uploaded by your **Authorised Training Provider (ATP)** through the Austroads Training Registry. If your Digital Card does not have a photo, it means your ATP has not yet uploaded one. Once your ATP uploads your photo, an updated Digital Card will be issued, and you will receive a new email with a link to download the updated version. If you have any concerns, please contact **itregistry@austrroads.gov.au**

10. Can I share my digital card with my employer?

You can share a screen shot of your digital card with your employer or the PDF that is attached to your email.

If you have any additional questions and/or need assistance, please contact itregistry@austrroads.gov.au